



**State of Illinois**  
**Illinois Commerce Commission**  
**Customer Credits for Telecommunications Carriers**  
**Code Part 732.30**  
**Quarterly Filing**

**TDS Metrocom, LLC**  
**for quarter ending March 31, 2008**

<b>Out of Service More Than 24 Hours</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$208.47	\$1,158.46	\$439.89	\$1,806.82
B. Number of credits issued for repairs - 24 - 48 hours	40	44	30	114
C. Number of credits issued for repairs - 48 - 72 hours	11	16	10	37
D. Number of credits issued for repairs - 72 - 96 hours	3	8	3	14
E. Number of credits issued for repairs - 96 - 120 hours	0	3	3	6
F. Number of credits issued for repairs > 120 hours	2	5	3	10
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	8	6	3	17
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Failure to Install Basic Local Exchange Service</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Missed Appointments</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

**Comments**